

Roats Water System

Direct Pay Plan

Save *time* and *money* with
direct pay.

No more checks

to write, no more payments to mail!

Frequently Asked Questions

Q: How will I know how much will be deducted and when it will be taken out?

A: Your monthly payment will be deducted on or near the tenth of each month. For your records, you will continue to receive a monthly statement.

Q: How can I be sure that there will not be any unauthorized charges?

A: Electronic transactions are protected by federal regulations and are subject to stringent safeguards. Your account will be debited and the transaction will appear on your statement for your review.

Q: Are there any restrictions?

A: Yes, only customers who bank in the U.S. are eligible. Also, you must have your account at a financial institution that is a member of the Automated Clearing House (ACH) system. Over 98% of all Northwest financial institutions are members.

Q: What happens if I move my account to another bank?

A: You must notify Roats Water of the new bank and account number by sending a voided check from your new bank indicating the new account number.

Q: Can I pay for multiple accounts under this plan?

A: Yes. You must list EACH account that you wish to place on Direct Pay.

Direct Payment Plan

Authorization Agreement

Name: _____

Service Address: _____

Roats Water Acct #: _____

I (we) hereby authorize Roats Water System to automatically withdraw from my (our) account identified below the amount due on my (our) monthly billing statement for the water account numbers listed.

Financial Institution: _____

Type of account:

Checking ___ Savings ___ Investment ___

Account Number: _____

Routing Number: _____

(Routing Number is located on the bottom left of your check between these symbols |:####|:)

This authorization is to remain in full force and effect until Roats Water System has received written notification from me (us) of its termination in such time and in such manner as to afford Roats Water System and the financial institution a reasonable opportunity to act on it.

Signature: _____ Date: _____

Print Name: _____

Phone Number: _____

Additional Signature: _____

To Join...

- Fill out the application.
- **Enclose a voided check** for an investment or checking account, or a voided deposit slip from a savings account.
- Return to Roats Water, along with your payment for this month's bill.
- After that, the bank will automatically make your water payment for you.
- You will still receive a bill from us each month. It will detail how much water you used, the amount due, and your enrollment in the bank draft payment plan.

Roats Water System

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